# JANUARY 2014

# Heinze Insurance

# LARGE ENOUGH TO SERVE, SMALL ENOUGH TO CARE

# **Online Access with Celina Insurance Group**

Register for instant access to your account information 24 hours a day, sev-

en days a week in a secure setting.

### Create an account and you will be able to:

- Pay Bills
- Elect to Go Paperless
- Print ID Cards
- View Policies, Endorsements and Bills

## t Register today!

VISIT www.celinainsurance.com

- Click on the "My Policy" icon
- Provide your policy number and the last 4 digits of your social security number
- Create a username and password
- Complete registration after verifying your email address

For technical questions regarding your online Celina Insurance Group account, please call Celina Support at 855-586-2911 Monday through Friday from 8 a.m. until 5:00 EST.

HEINZE INSURANCE HOURS

> MONDAY-FRIDAY 9AM-5PM

SATURDAY BY APPOINTMENT

(419)288-3762

WWW.HEINZEINSURANCE.COM

# HOW TO MAKE A WINTER SURVIVAL KIT

Everyone should carry a Winter Survival Kit in their car. In an emergency, it could save your life and the lives of your passengers. Here is what you need:

A shovel

Windshield scraper and small broom

Flashlight with extra batteries

Battery powered radio Water & snack food Matches & small candles Extra hats, socks & mittens

First aid kit with pocket knife

Necessary medications

Blankets or sleeping bag

Tow chain or rope

Road salt, sand, or cat litter for traction

Booster cables

Emergency flares & reflectors

Fluorescent distress flag & whistle to attract attention

Cell phone adapter to plug into lighter



# SURVIVAL KIT CONTINUED

#### Kit tips:

Reverse batteries in flashlight to avoid accidental switching and burnout.

Store items in the passenger compartment in case the trunk is jammed or frozen shut.

Choose small packages of food that you can eat hot or cold.

#### Survival tips:

Prepare your vehicle: Make sure you keep your gas tank at least half full.

Be easy to find: Tell someone where you are going and the route you will take.

If stuck: Tie a florescent flag (from your kit) on your antenna or hang it out the window. At night, keep your dome light on. Rescue crews can see a small glow at a distance. To reduce battery drain, use emergency flashers only if you hear approaching vehicles. If you're with someone else, make sure at least one person is awake and keeping watch for help at all times. 911 tips:

If possible, call 911 on your cell phone. Provide your location, condition of everyone in the vehicle and the problem you're experiencing.

Follow instructions: you may be told to stay where you are until help arrives.

Do not hang up until you know who you have spoken with and what will happen next.

If you must leave the vehicle, write down your name, address, phone number and destination. Place the piece of paper inside the front windshield for someone to see.



Stay in your vehicle: Walking in a storm can be very dangerous. You might become lost or exhausted. Your vehicle is a good shelter.

Avoid overexertion: Shoveling snow or pushing your car takes a lot of effort in storm conditions. Don't risk a heart attack or injury. That work can also make you hot and sweaty. Wet clothing loses insulation value, making you susceptible to hypothermia.

Fresh Air: It's better to be cold and awake than comfortable warm and sleepy. Snow can plug your vehicle's exhaust system and cause deadly carbon monoxide gas to enter your car. Only run the engine for 10 minutes an hour and make sure the exhaust pipe is free of snow. Keeping a window open a crack while running the engine is also a good idea.

Don't expect to be comfortable: you want to survive until you're found.